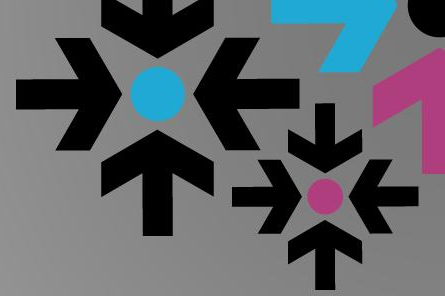




# ARIN Operations Report

Richard Jimmerson, Chief Operating Officer



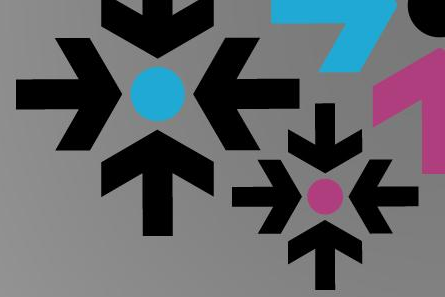
# Pandemic Operations

- Staff entered 100% remote work environment in March 2020
- Office Limited Reopening Program initiated in Summer 2020
  - Approximately 5-15 staff working from ARIN office each day, under appropriate protective measures (masks in common areas and when social distancing is not possible)
  - Most staff continue to work remotely
- We are closely monitoring guidance from local governments, the CDC, and WHO to determine our future general reopening plan for the ARIN office
- Staff continues to focus on customer service and continuity of registry operations
- Staff continuity remains strong throughout the pandemic
- Advanced planning stages for a distributed workforce model at ARIN based on our learnings from the virtual work environment during the pandemic



## Organization Highlights

- 2021 work plan fully engaged as we continue to operate in the pandemic work environment
- Typical in-person outreach continues to be delivered as virtual events
- Continued enhancements to our ARIN Online and routing-related services
- Demand for registry services continues to grow
- We added a VP of Information Security to the senior leadership team



## ARIN 49 (April 2022)

- Planning for in-person participation (Nashville, TN)
- Enhanced remote participation facilities
- Plans are subject to change depending on pandemic status as we move into 2022

Thanks!

Any  
Questions?

